

**STATEMENT AND Q&A REGARDING
PRELIMINARY NHTSA INVESTIGATION OF REPORTS FOR
TACOMA ACCELERATOR CONTROL SYSTEMS**

(Information as of 10/02/07 V1)

Statement:

The National Highway Traffic Safety Administration ("NHTSA") has received consumer complaints alleging that the Accelerator Control System does not properly control engine speed certain 2007 model year Toyota Tacoma vehicles. NHTSA has not opened a formal investigation to look in to the allegations of unintended acceleration. Although a formal investigation has not been opened, NHTSA and Toyota are currently conducting FMVSS 124 Accelerator Control Systems Compliance Testing. Toyota is fully cooperating with the agency to support their FMVSS 124 Accelerator Control Systems Compliance Testing efforts.

Q1: When did NHTSA begin its FMVSS 124 Accelerator Control Systems Testing?

A1: NHTSA sent Toyota an FMVSS 124 Accelerator Control Systems Compliance Testing information request letter on September 26, 2007.

Q2: What seems to be the source of the problem?

A2: NHTSA and Toyota are in the midst of their investigation. It is premature to comment on the results until the testing is completed.

Q3: How many Toyota Tacoma Accelerator Control System complaints has NHTSA received?

A3: Our initial focus is on the FMVSS 124 Accelerator Control Systems Compliance Testing. Many complaints may not be related to the Accelerator Control System. It is very difficult to determine what may have caused a driver to experience a problem due to many variables such as existing road and weather conditions, vehicle condition, and each driver's technique. Complaints received by NHTSA need to be investigated by the agency on a case by case basis to determine if they are related to the Accelerator Control System.

Q4: Is this a recall?

A4: No. This is not a recall. A formal investigation has not been opened; NHTSA and Toyota are currently conducting FMVSS 124 Accelerator Control Systems Compliance Testing. Toyota is fully cooperating with the agency to support their FMVSS 124 Accelerator Control Systems Compliance Testing efforts. FMVSS Compliance Testing is an early-stage assessment to determine if further analysis by NHTSA (a Preliminary Evaluation) is warranted.

Q5: Didn't Toyota just recall Camry and Lexus ES 350 vehicles for an Accelerator Control System problem?

A5: No. This recall involved the Toyota Camry and Lexus ES 350 All Weather Floor Mats designed specifically for the driver's seating position in certain 2007 and early 2008 model year vehicles. If the optional Toyota Camry or Lexus ES 350 All Weather Floor Mat (either by itself or if it is placed on top of the existing carpeted floor mat) is not secured by the retaining hooks and the mat moves forward, it may interfere with the accelerator pedal returning to the idle position. If the mat is properly secured, it will not interfere with the accelerator pedal.

Q6: What if customers have questions or safety concerns regarding this issue, should they go to their dealer?

A6: We remain confident in the safety of these vehicles, but if customers have any concerns at all they should feel free to contact the Toyota Customer Assistance Center at – 1-888-270-9371.